



# 2024 ANNUAL REVIEW

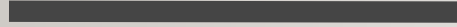
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November 26, 2025

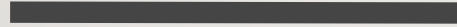


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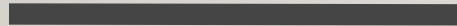
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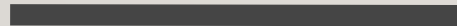
01. Mission



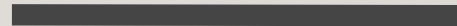
02. History



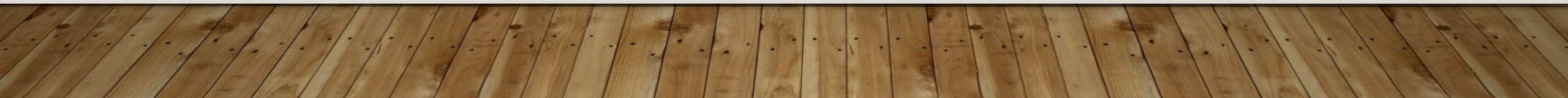
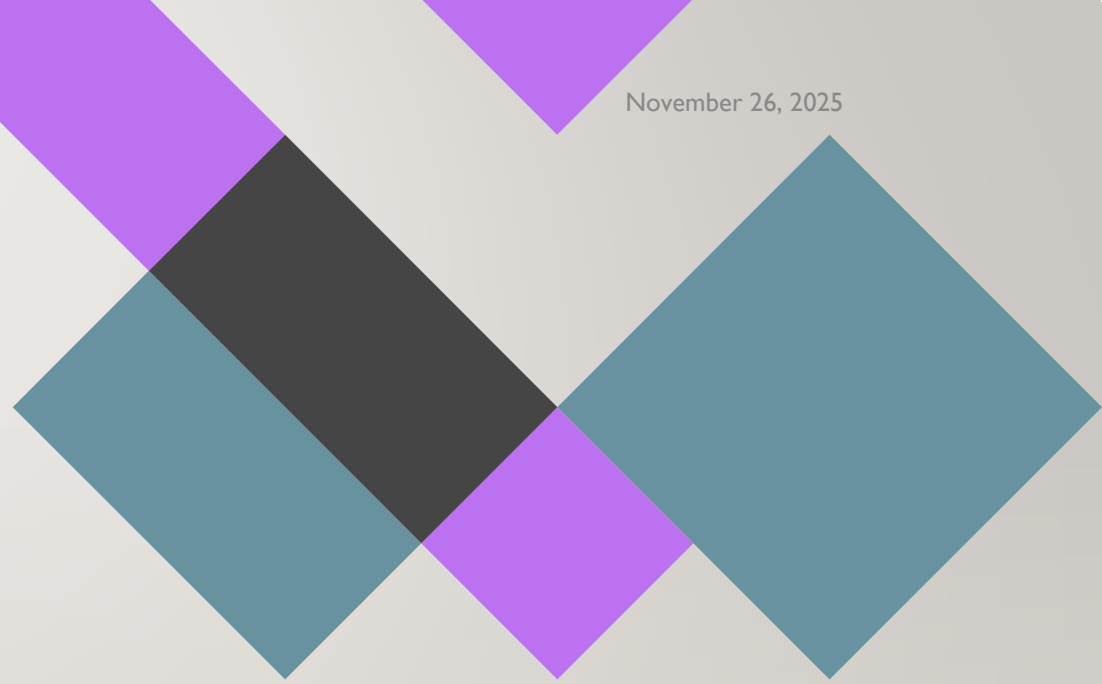
03. Customer  
Demographics



04. Outcomes



05. Client Assistance  
Expenditures



# MISSION

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Wateree Community Actions, Inc. empowers families and communities with low incomes to increase economic stability through partnerships and anti-poverty services.



# HISTORY

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The agency grew out of the 1964 Economic Opportunity Act that established a set of federal initiatives known as the War on Poverty. The Economic Opportunity Act provided a direct infusion of federal funds to local communities and called for “maximum feasible participation” of people with lower incomes in the process of identifying problems and developing strategies for achieving economic stability and prosperity. To carry out this endeavor at the local level, more than 1,000 community-based organizations, called Community Action Agencies (CAAs) were created.



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Annual Review

# HISTORY CONTINUED

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Wateree Community Actions, Inc. was officially formed in July 1970 when the community actions agencies of Sumter County and Kershaw County merged. Subsequently, the newly formed agency grew with the merging of three other existing community action agencies: Lee County (Williamsberg-Lee), Clarendon County (Clarendon County Commission) and Richland County (Midlands Human Resource Commission). This merging process spanned from July 1970 to April 1988.



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## CUSTOMER DEMOGRAPHICS

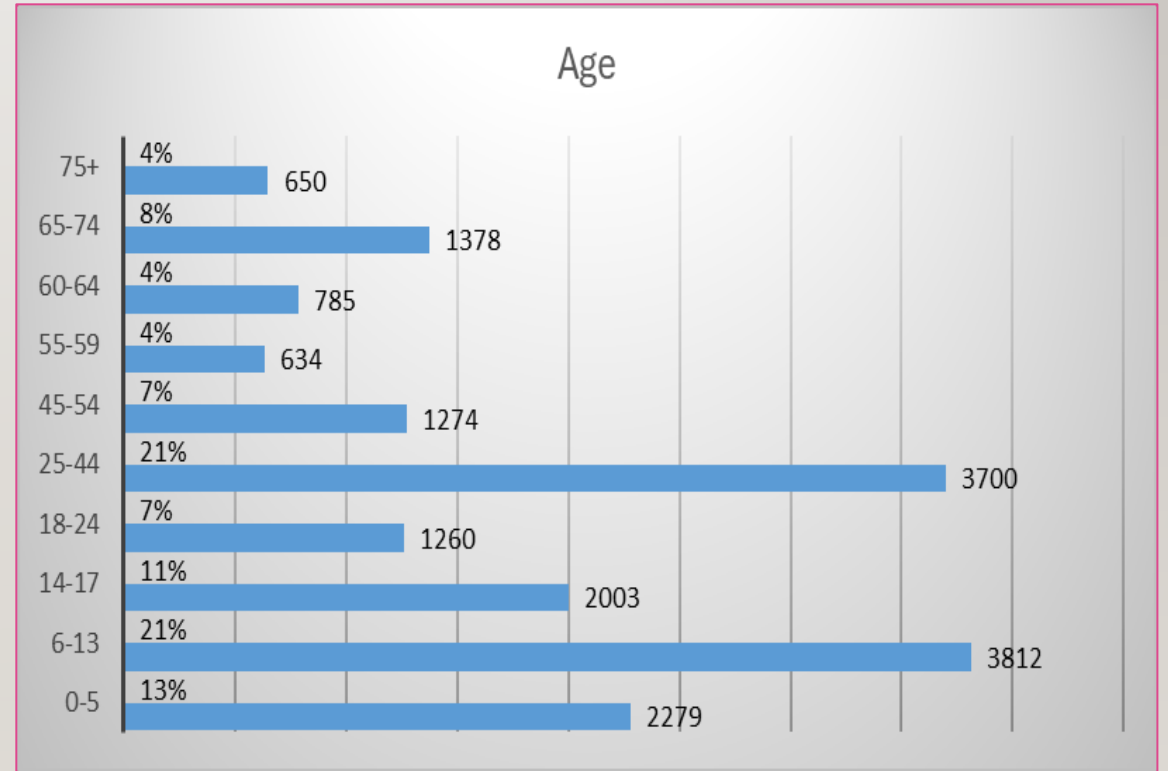
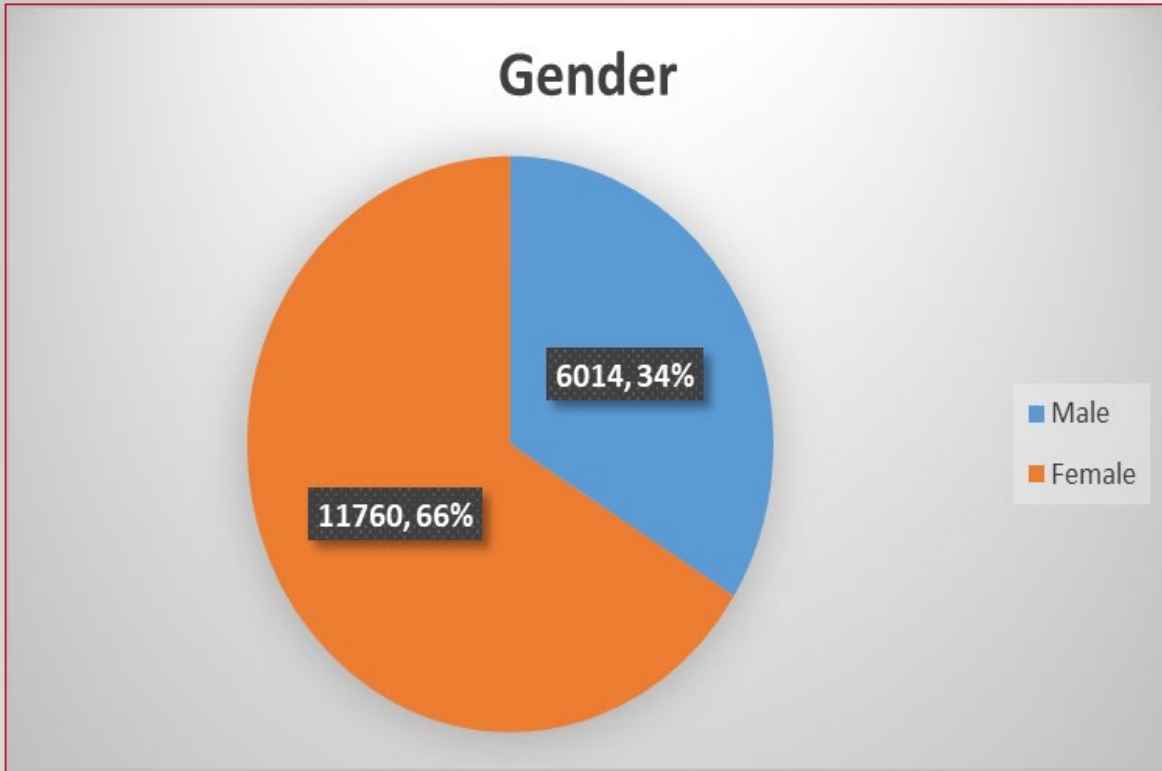
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Who are our customers?

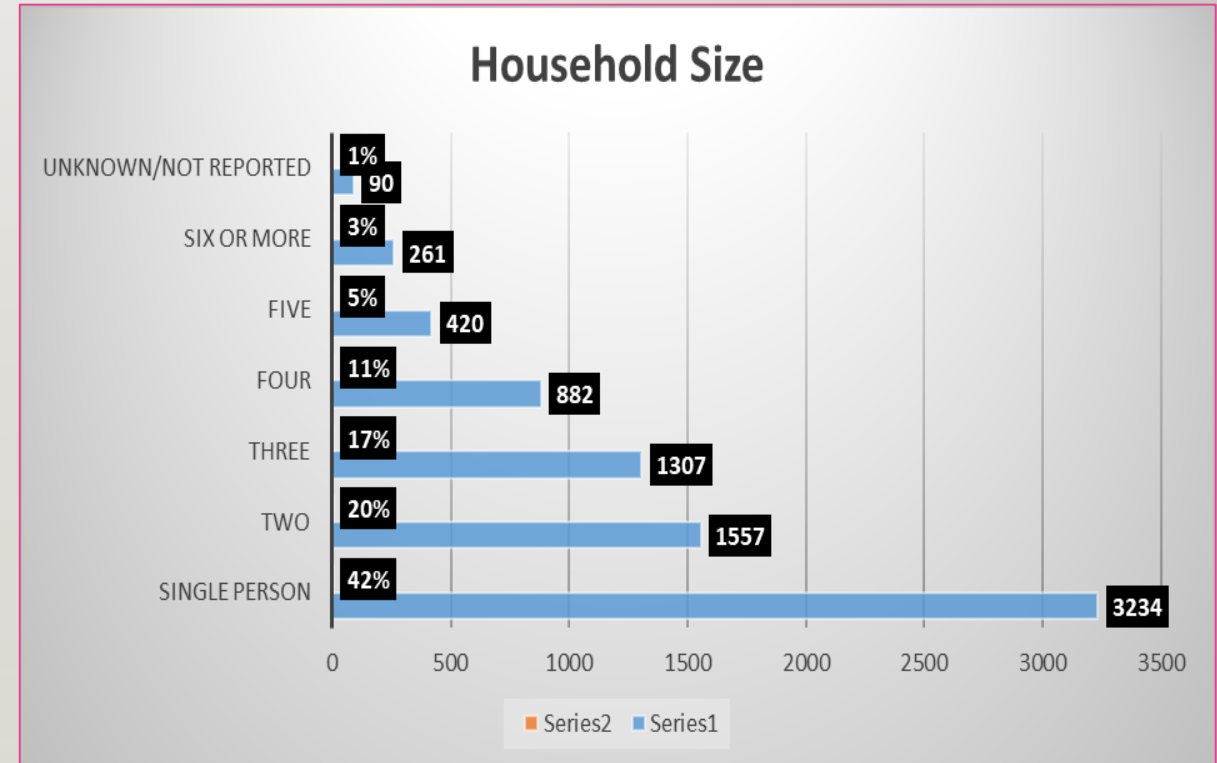
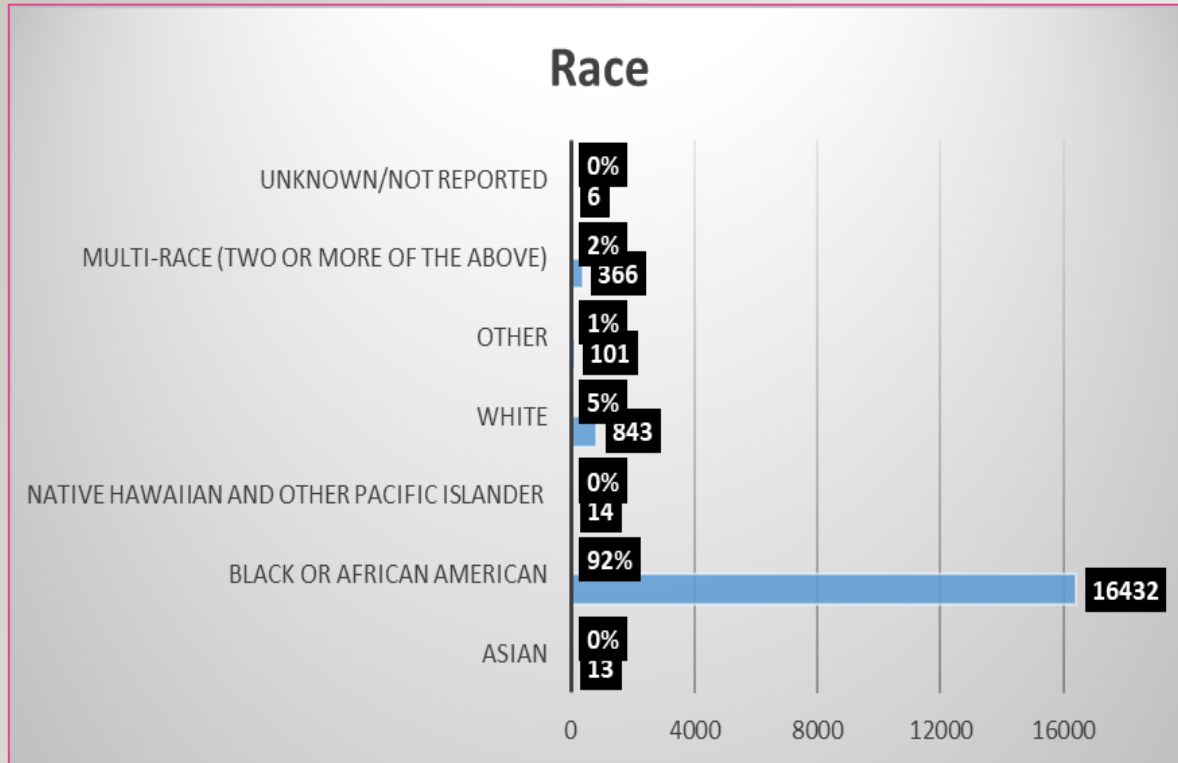
In 2024, WCAI served 6,868 families that were comprised of 17,774 individuals.



# 7 CUSTOMER DEMOGRAPHICS

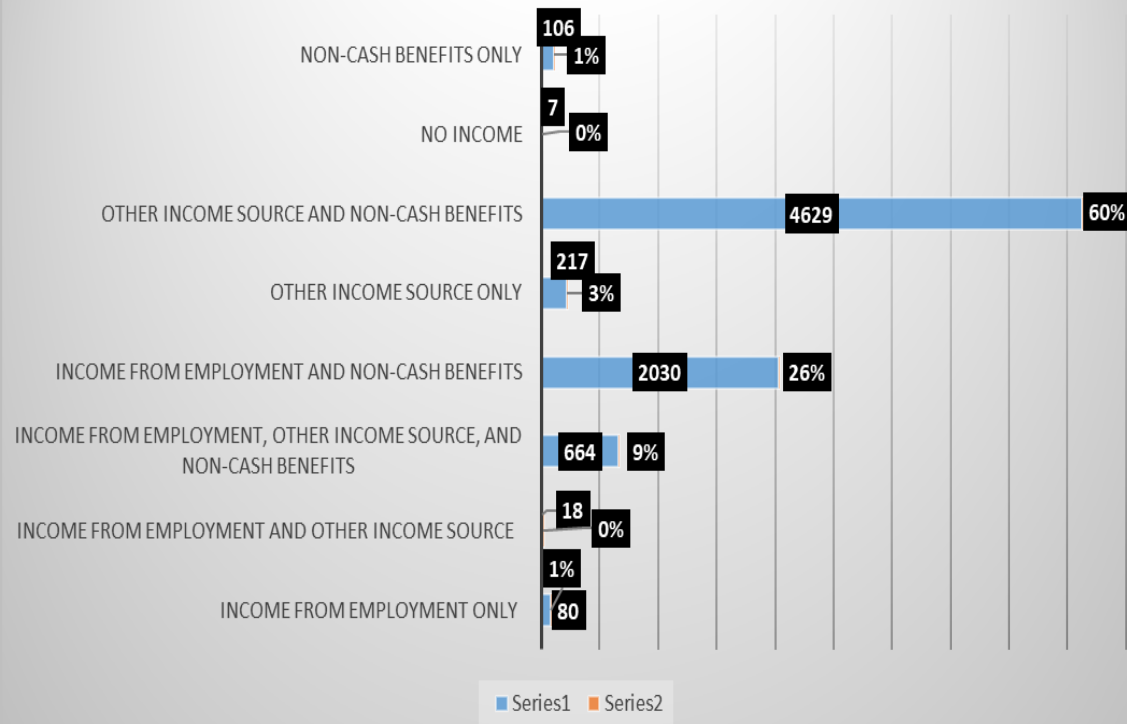


# 8 CUSTOMER DEMOGRAPHICS

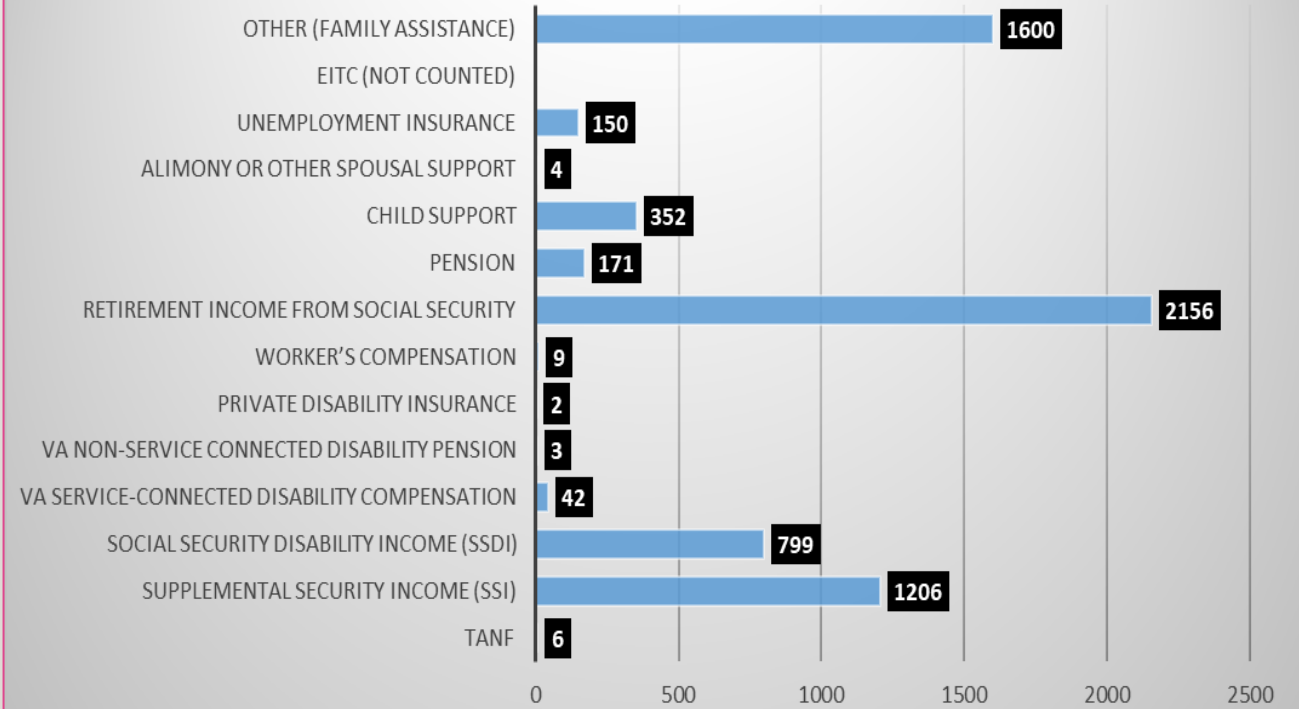


# 9 CUSTOMER DEMOGRAPHICS

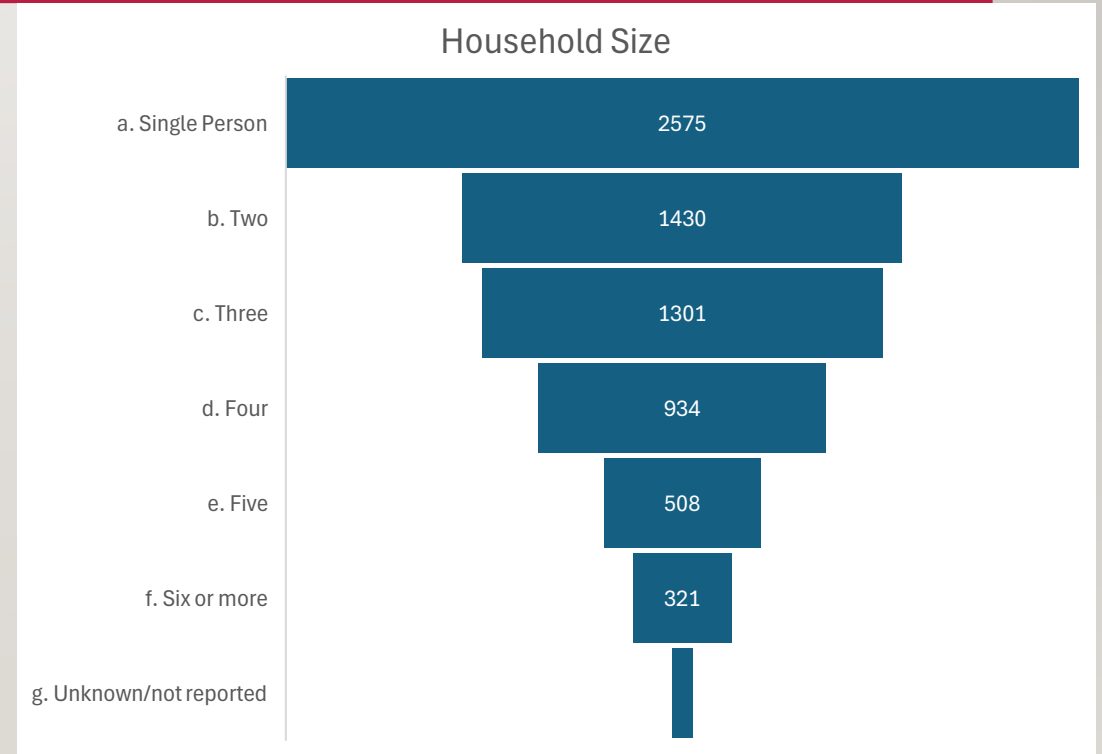
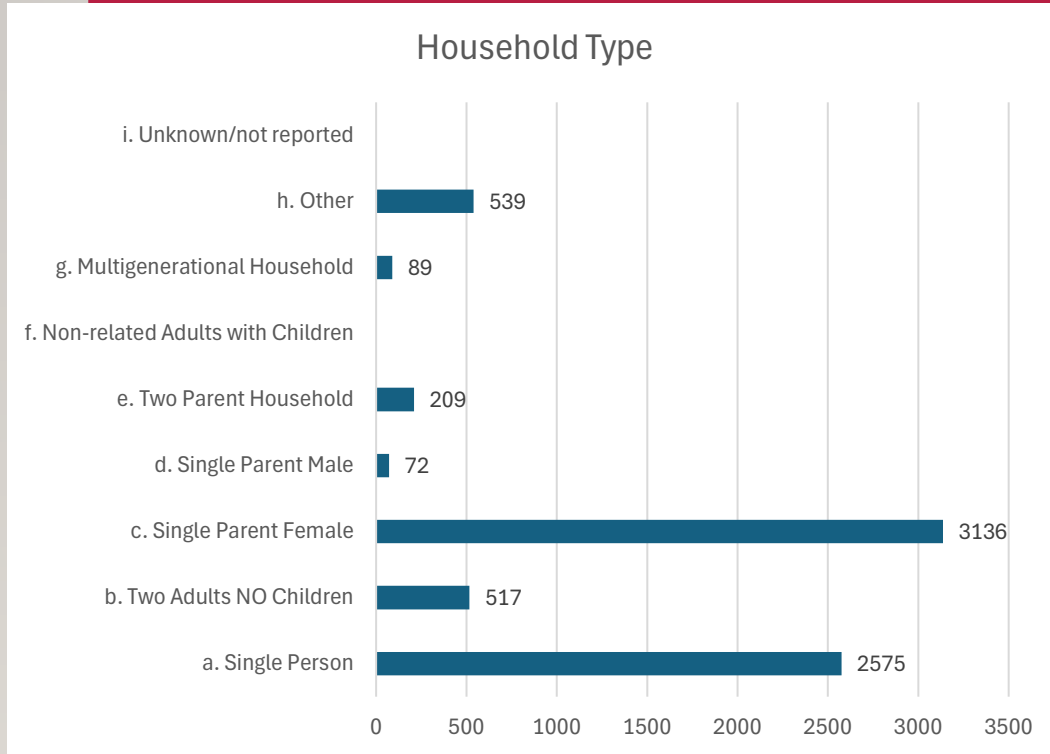
### Sources of Household Income



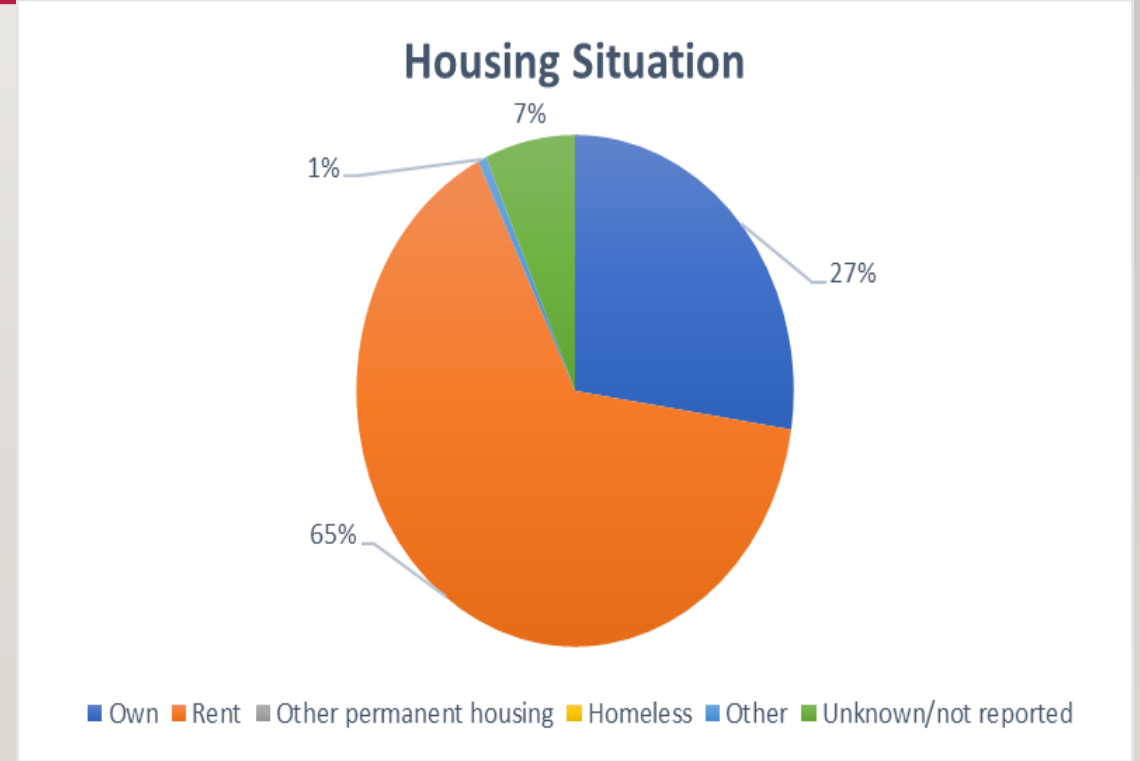
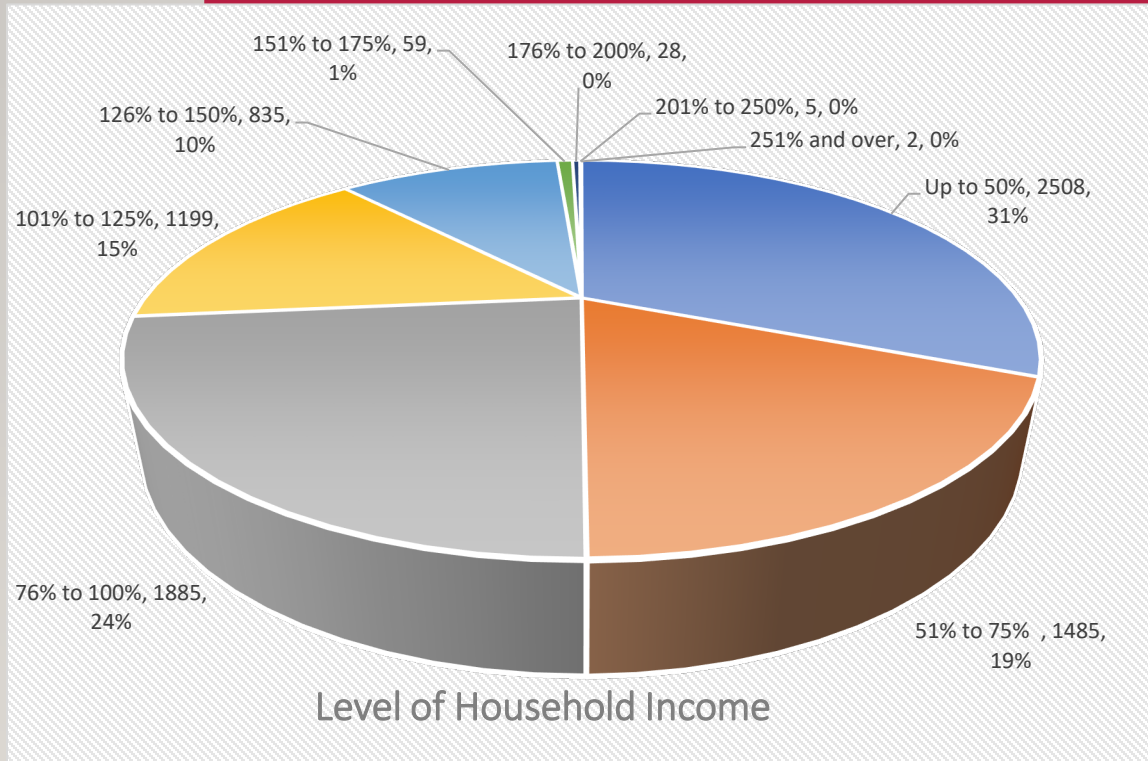
### Other Income Sources



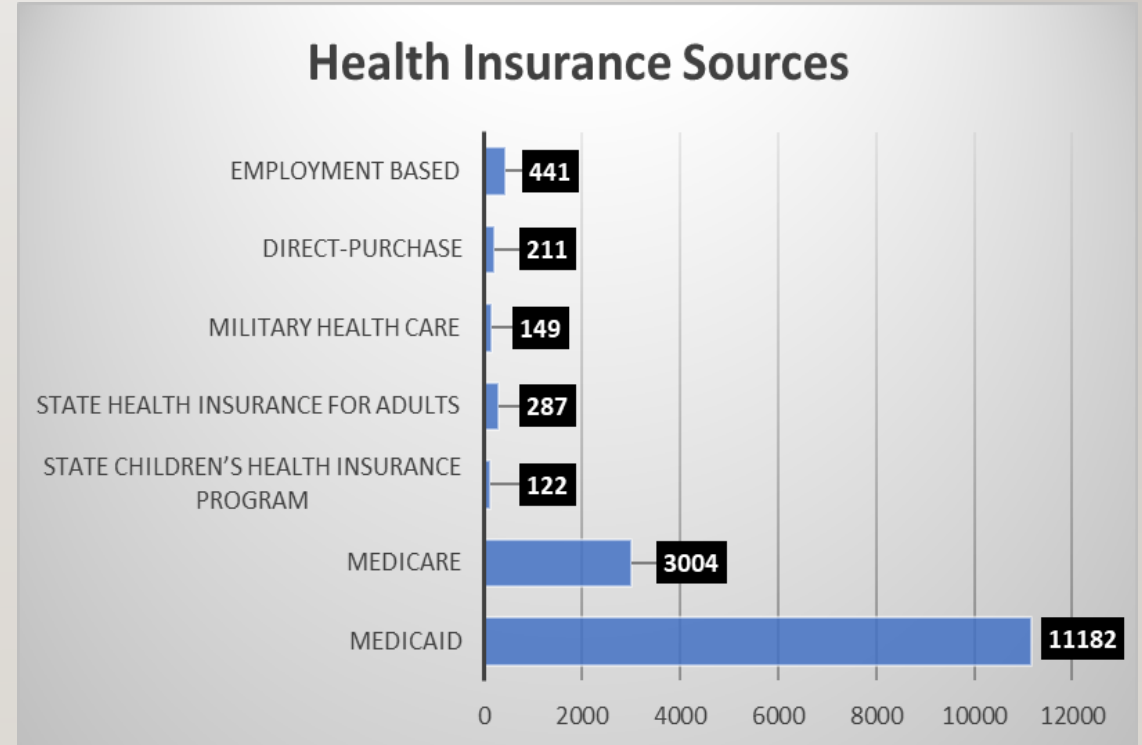
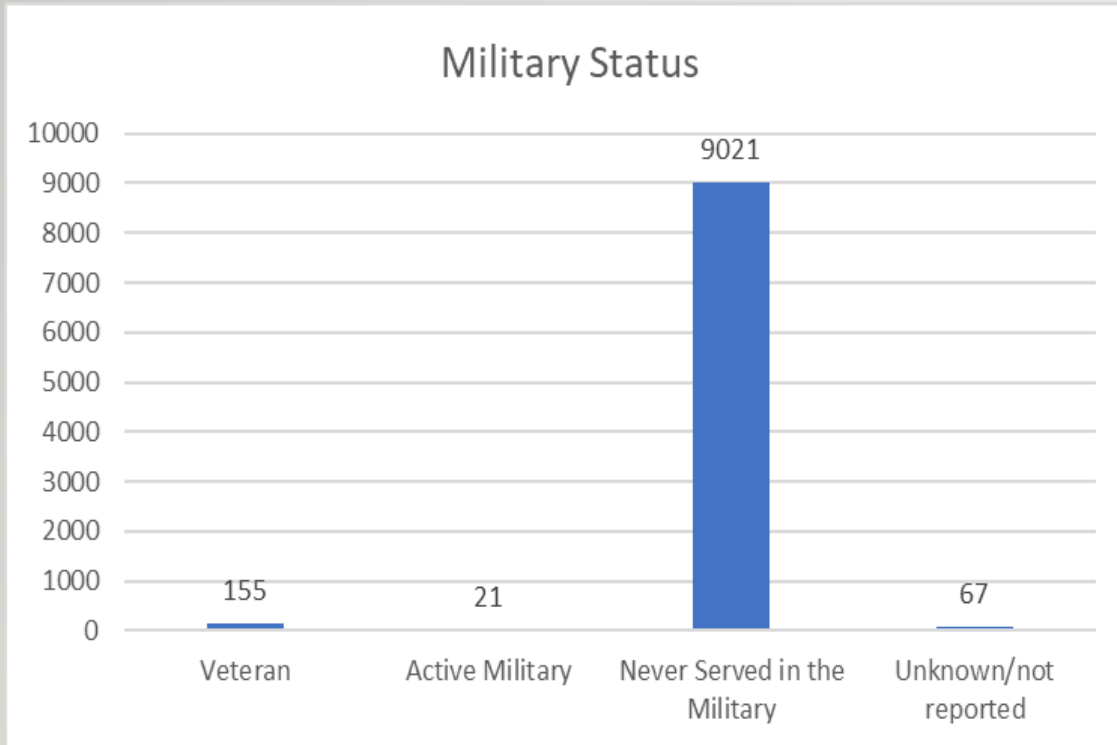
# 10 CUSTOMER DEMOGRAPHICS



# || CUSTOMER DEMOGRAPHICS



# 12 CUSTOMER DEMOGRAPHICS



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# OUTCOMES

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What did we accomplish?



Employment (FNPI 1)	I.) Number of Individuals Served in program(s) (#)	II.) Target (#)	III.) Actual Results (#)	IV.) Percentage Achieving Outcome [III/ I = IV ] (% auto calculated)
FNPI 1a The number of unemployed <b>youth</b> who obtained employment to gain skills or income.	18	28	13	72%
FNPI 1b The number of unemployed <b>adults</b> who obtained employment ( <b>up to a living wage</b> ).	236	200	158	67%
FNPI 1c The number of unemployed <b>adults</b> who obtained and maintained employment for at least 90 days ( <b>up to a living wage</b> ).	236	200	141	60%
FNPI 1d The number of unemployed <b>adults</b> who obtained and maintained employment for at least 180 days ( <b>up to a living wage</b> ).	141	200	117	83%
FNPI 1e The number of unemployed <b>adults</b> who obtained employment ( <b>with a living wage or higher</b> ).	88	75	67	76%
FNPI 1f The number of unemployed <b>adults</b> who obtained and maintained employment for at least 90 days ( <b>with a living wage or higher</b> ).	67	75	49	73%
FNPI 1g The number of unemployed <b>adults</b> who obtained and maintained employment for at least 180 days ( <b>with a living wage or higher</b> ).	67	75	49	73%
FNPI 1h The number of employed participants in a career-advancement related program who <b>entered or transitioned</b> into a position that provided increased income and/or benefits.	67	40	36	54%
<b>FNPI 1h.1</b> The number of employed participants who increased income through <b>wage or salary amount increase</b> .	67	40	33	49%
<b>FNPI 1h.2</b> The number of employed participants who increased income from employment through <b>hours worked increase</b> .	67	40	36	54%
<b>FNPI 1h.3</b> The number of employed participants who <b>increased benefits</b> related to employment.	67	40	29	43%

# OUTCOMES – EMPLOYMENT

Education and Cognitive Development (FNPI 2)	I.) Number of Individuals Served in program(s) (#)	II.) Target (#)	III.) Actual Results (#)	IV.) Percentage Achieving Outcome [III/ I = IV ] (% auto calculated)
FNPI 2a The number of <b>children</b> (0 to 5) who demonstrated improved emergent literacy skills.	990	872	937	95%
FNPI 2b The number of <b>children</b> (0 to 5) who demonstrated skills for school readiness.	990	872	937	95%
FNPI 2c The number of <b>children</b> and <b>youth</b> who demonstrated improved positive approaches toward learning, including improved attention skills. (auto total).	1008	895	950	94%
FNPI 2c.1 Early Childhood Education (ages 0-5)	990	872	937	95%
FNPI 2c.2 1st grade-8th grade				
FNPI 2c.3 9th grade-12th grade	18	23	13	72%
FNPI 2d The number of <b>children</b> and <b>youth</b> who are achieving at basic grade level (academic, social, and other school success skills). (auto total)	1008	895	950	94%
FNPI 2d.1 Early Childhood Education (ages 0-5)	990	872	937	95%
FNPI 2d.2 1st grade-8th grade				
FNPI 2d.3 9th grade-12th grade	18	23	13	72%
FNPI 2e The number of <b>parents/caregivers</b> who improved their home environments.	575	400	352	61%
FNPI 2f The number of <b>adults</b> who demonstrated improved basic education.	219	200	184	84%
FNPI 2g The number of <b>individuals</b> who obtained a high school diploma and/or obtained an equivalency certificate or diploma.	118	60	33	28%
FNPI 2h The number of <b>individuals</b> who obtained a recognized credential, certificate, or degree relating to the achievement of educational or vocational skills.	166	125	93	56%
FNPI 2i The number of <b>individuals</b> who obtained an Associate's degree.	37	20	16	43%
FNPI 2j The number of <b>individuals</b> who obtained a Bachelor's degree.	15	15	13	87%

# OUTCOMES - EDUCATION

# OUTCOMES - HOUSING

Housing (FNPI 4)		I.) Number of Individuals Served in program(s) (#)	II.) Target (#)	III.) Actual Results (#)	IV.) Percentage Achieving Outcome [III/ I = IV ] (% auto calculated)
FNPI 4a The number of individuals experiencing homelessness who obtained <b>safe temporary shelter</b> .		30	30	6	20%
FNPI 4b The number of individuals who obtained <b>safe and affordable housing</b> .		450	14	342	76%
FNPI 4e The number of individuals who <b>avoided eviction</b> .		450	319	429	95%
FNPI 4f The number of individuals who <b>avoided foreclosure</b> .		20	15	16	80%
FNPI 4g The number of individuals who <b>experienced improved health and safety</b> due to improvements within their home (e.g. reduction or elimination of lead, radon, carbon dioxide and/or fire hazards or electrical issues, etc).		191	62	80	42%
FNPI 4h The number of individuals with <b>improved energy efficiency and/or energy burden reduction</b> in their homes.		191	62	80	42%
FNPI 4z.1	The number of individuals who maintained utilities	14714	12194	14420	98%
FNPI 4z.2	The number of households that maintained housing for 30 days.	146	146	146	100%
FNPI 4z.3	The number of individuals that obtained safe drinking/waste water	2369	2323	2305	97%

<b>Income and Asset Building (FNPI 3)</b>	<b>I.) Number of Individuals Served in program(s) (#)</b>	<b>II.) Target (#)</b>	<b>III.) Actual Results (#)</b>	<b>IV.) Percentage Achieving Outcome [III/ I = IV ] (% auto calculated)</b>
FNPI 3a The number of individuals who achieved and maintained capacity to meet basic needs for <b>90 days</b> .	900	300	750	83%
FNPI 3b The number of individuals who achieved and maintained capacity to meet basic needs for <b>180 days</b> .	900	300	689	77%
FNPI 3c The number of individuals who opened a <b>savings account or IDA</b> .	217	200	148	68%
FNPI 3d The number of individuals who <b>increased their savings</b> .	217	125	94	43%
FNPI 3e The number of individuals who used their savings to <b>purchase an asset</b> .	55	30	19	35%
FNPI 3f The number of individuals who purchased a home.	15	7	5	33%
FNPI 3g The number of individuals who <b>improved their credit scores</b> .	97	75	51	53%
FNPI 3h The number of individuals who <b>increased their net worth</b> .	31	25	17	55%
FNPI 3i The number of individuals engaged with the Community Action Agency who report <b>improved financial well-being</b> .	900	300	750	83%

## OUTCOMES – INCOME & ASSETS

Health and Social/Behavioral Development (FNPI 5)	I.) Number of Individuals Served in program(s) (#)	II.) Target (#)	III.) Actual Results (#)	IV.) Percentage Achieving Outcome [III/ I = IV ] (% auto calculated)
FNPI 5a The number of individuals who demonstrated <b>increased nutrition skills</b> (e.g. cooking, shopping, and growing food).	47	32	41	87%
FNPI 5b The number of individuals who demonstrated <b>improved physical health</b> and well-being.	47	26	39	83%
FNPI 5c The number of individuals who demonstrated <b>improved mental and behavioral health and well-being</b> .				
FNPI 5d The number of individuals who <b>improved skills</b> related to the adult role of parents/ caregivers.	593	593	579	98%
FNPI 5e The number of parents/caregivers who <b>demonstrated increased sensitivity and responsiveness</b> in their interactions with their children.	593	593	579	98%
FNPI 5f The number of <b>seniors (65+)</b> who maintained an independent living situation.	2028	1900	1729	85%
FNPI 5g The number of <b>individuals with disabilities</b> who maintained an independent living situation.	2439	2100	2187	90%
FNPI 5h The number of <b>individuals with a chronic illness</b> who maintained an independent living situation.	36	40	36	100%
FNPI 5i The number of individuals with <b>no recidivating event</b> for six months.	13	28	13	100%
FNPI 5i.1 Youth (ages 14-17)	13	28	13	100%

# OUTCOMES – HEALTH & SOCIAL /BEHAVIORAL DEVELOPMENT

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# FINANCIALS

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What did it cost us?



Programs	Obligations	# of Vouchers
24 LIHEAP Infrastructure (3)	\$ 114,187.27	167
Dominion Energy Rate Payers Settlement	\$ 6,388.85	13
Dominion Energy Share (FPL 0 - 150%) ECIP	\$ 3,094.30	4
Dominion Energy Share (FPL Greater than 150%-200%) ECIP	\$ 29,565.80	49
Duke Energy Share the Light	\$ 31,990.17	79
General Emergency Assistance Program (GEAP)	\$ 350,481.58	160
LIHEAP Dual Vendor Payment	\$ 11,795.48	42
LIHEAP ECIP PROGRAM	\$ 5,328,541.83	8243
LIHEAP Emergency Supplement Benefit 1	\$ 45,457.90	81
LIHEAP Emergency Supplement Benefit 2	\$ 348,346.78	571
LIHEAP Emergency Supplement Benefit 3	\$ 845,255.77	1391
LIHEAP Infrastructure ECIP	\$ 2,619.00	9
Low Income Household Water Assistance Program (LIHWAP)	\$ 240,481.80	1135
Marsh Settlement Benefit	\$ 28,080.10	58
Nutrition	\$ 37,783.91	169
Palmetto Utilities	\$ 27,344.76	99
Weatherization	\$ 5,864.83	4
Youth Leadership Program	\$ 51,794.36	221
(blank)		
<b>Grand Total</b>	<b>\$ 7,509,074.49</b>	<b>12495</b>

## FINANCIALS – CUSTOMER ASSISTANCE BREAKOUT



# THANK YOU

This year continued to evidence an overwhelming need in the community for the programs and services offered by WCAI. We are proud to have contributed to the economic stabilization of the families and individuals we have served throughout 2024.

